SMART*service*

A NEW ERA OF **ENGAGEMENT**

Capitalizing on the latest digital technologies, Carrier® SMART Service now brings greater connectivity to HVAC systems and the people that manage them. By having the right knowledge at the right time, you're able to make more informed decisions about comfort settings, service requirements, and a building's financial performance.

Carrier SMART Service leverages the insights from remote diagnostics and analytics so you can:

- **Maximize uptime via faster problem diagnosis and resolution**
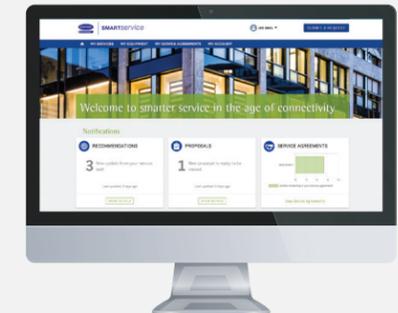- **Save on energy through performance optimization**
- **Extend equipment life with proactive, preventive maintenance**
- **Lower cost of ownership with faster diagnosis and resolution of equipment issues**

SMART*chiller*

Your chiller is calling. Using wireless technologies Carrier SMART Service connects your chiller to the cloud and streams operating data, providing **ongoing insight to the chiller's health**.

FEATURES:

Sensors that capture key operating data

Persistent and reliable data transmission

Secure wireless connectivity to Carrier's cloud-based platform

SMART*technician*

Built-in smart sensors **automatically share data with Carrier technicians to address potential issues.** Result: more uptime and reduced repair time.

FEATURES:

Advance notification

Remote detection and diagnosis

Automated dispatch

SMART*cloud*

Carrier SMART Service **continuously assesses your system's performance, energy use and service history**—comparing it to established values for data validation.

FEATURES:

Complete visibility into your system's real time performance and history

Advanced diagnostics and analytics providing actionable insights

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Manage, monitor and plan **onsite and off.**

CARRIER SMART SERVICE

A personalized data center where crucial information such as service records, maintenance schedules and invoices are securely collected and stored so you can:

- Track facility budgeting
- Initiate service requests
- Review work orders

CARRIER EQUIPMENT DASHBOARD

A clear, secure picture of equipment health at your fingertips.

- Real-time diagnostics
- Instant reads of vital information
- Frequently refreshed data trends improve decision making

CARRIER SMART SERVICE APP

Up-to-the-minute information on any device from virtually any location.

- Get data on demand
- View multiple assets together
- Proactively generate service calls

SMART*choice*

Maximize Performance & Efficiency

- Greater system-wide reliability
- Proactive enhancements and upgrades

Increase Uptime

- Faster, more accurate diagnoses
- Faster, more accurate service and repair

Improve Budgeting & Scheduling

- Right service, right time
- Better cost avoidance

Get Peace of Mind

- Less risk
- Reduced anxiety

Learn more at
**www.carrier.com/
smartservice**

Download the Carrier
SMART Service app

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Call now to get on
the smarter path for
maintenance
1-800-379-6484*

*US only

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